

NASHUA QUALITY GUARANTEE

Large Format Toner for the Océ 9800

100% Customer Satisfaction Guarantee

Your complete satisfaction is guaranteed on Nashua's Océ 9800-compatible toner (ETA498). We guarantee that your Nashua ETA498 toner is free from defects in material and workmanship, and is 100% compatible for the printers for which it was engineered: Océ 9800, 9700, and TDS800.

If you are not satisfied with your Nashua ETA498 toner, please call Nashua/Dietzgen Customer Service at (800) 473-1200. We pledge to resolve your problem or refund your money.

In addition to providing a 100% satisfaction guarantee on your copier toner, we will cover any costs required to repair your machine should your Nashua ETA498 toner cause damage. Our confidence in this product allows Nashua to make this claim.

Should you incur a repair bill as a result of the Nashua ETA498 toner, simply provide us with the bill and a signed statement from your service technician detailing the cause of the damage. We will quickly review your claim.

SELLER HEREBY EXCLUDES ANY AND ALL OTHER REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY EXCLUDES WARRANTIES AS TO THE MERCHANTABILITY OF THESE GOODS OR THEIR FITNESS FOR ANY PARTICULAR PURPOSE. Seller shall not be liable for any incidental or consequential damages. All goods are shipped upon condition that these terms be accepted by Buyer; if not, Buyer must promptly return the goods and notify the seller in writing. These terms supersede all prior oral or written terms or representations and may be waived or modified only by writing, signed by an officer of Seller.



NASHUA

Your Source for Solutions.

Merrimack, NH 03054
Tech Service 800-473-1200
www.nashua.com

You Have the Right to Use the Supplies of Your Choice

Have you heard these statements before?

"I will have to void the warranty on your equipment because you're not using the equipment manufacturer's brand of supplies," or "I will have to charge you for the service call because you're not using the equipment manufacturer's brand of supplies."
Tell them it is not legal!

Tell your rep

Tell your rep it can be illegal to require or force the owner of equipment to use only the equipment manufacturer's brand of supplies. To make this requirement can be a violation of the Sherman and Clay Anti-trust Acts.

Don't be intimidated!

Don't be intimidated by sales and service reps. Let them know that an equipment manufacturer cannot legally require, either in writing or orally, that an equipment owner or lessee, like you, exclusively purchase supplies, or any other products, from them. In order to make this kind of requirement legal, they must conclusively demonstrate and prove that other brands are incompatible with their equipment.

Show them this statement

Show this statement to anyone who insists on voiding a warranty or charging you for a service call because they found that you were not using the equipment manufacturer's brand of product. Protect your right of choice.

